

Draft SEKO Conference Motion Teleperformance

French company Teleperformance is the world's largest outsourced contact centre company employing 217,000 staff globally. Teleperformance provides important contact centre services for companies like Telia Sonera, Telenor and PostNor. One of Teleperformance's most profitable areas is processing the visa applications of foreign nationals wishing to visit European countries like the UK, France, Belgium and Switzerland.

SEKO stands in solidarity with the four brothers and sisters, workplace union representatives who process visas for European countries from the UGTT union in Tunisia, who were fired by Teleperformance when they informed the company they had chosen to join a trade union.

This conference also stands in solidarity with the Teleperformance workers in the Dominican Republic, who receive English language calls from the United States, for companies like Fed-Ex and AT&T, who are struggling to form a trade union. The public slander and vilification of these workers and their union by Teleperformance is unacceptable. In court documents, Teleperformance has publicly compared these workers' union to the murderous fascist regimes of Rafael Trujillo in the Dominican Republic and Augusto Pinochet in Chile, both responsible for the deaths of tens of thousands of working people including trade unionists. You are not alone, and this conference of SEKO stands with you.